



July 6, 2025

Neocase Functional Admin

Certificate

This document certifies that **Cynthia Lewis** has completed the training "Functional Administrator Training"

Course summary: Manage Employee Cases. Create Processes. Configure the Knowledge Base. the Enterprise Portal and Emails. Add Standard Reports.

provided by Neocase Software

To check the authenticity of this document, please contact: sbzik@neocasesoftware.com

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